

Health and Wellbeing Board Meeting Date: 7th March 2019

Item Title Shropshire Care Closer to Home – Update Report

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1. Summary

This paper provides an update on Shropshire Care Closer to Home.

2. Recommendations

The Health and Wellbeing Board is recommended to note the information in the report

REPORT

Programme Phases

Phase 1

Phase 1 is presently operational in the form of the Frailty Intervention team (FIT) who are based at the Royal Shrewsbury Hospital with plans still being developed to implement at Princess Royal Hospital in Telford.

Phase 2

Phase 2 model for Case Management has been signed off by Governing Body. A Pilot Implementation Group has been established, made up of all health and social care providers, to plan, monitor and evaluate pilot demonstrator sites to test the agreed model.

Phase 3

Initial scoping and design work has been completed for the following Phase 3 services that will provide acute and semi-acute services in the community or a patient's home:

- Hospital at Home
- DAART
- Rapid Response
- Crisis

Programme Summary & Update

Implementation of pilot sites for Phase 2 Case Management is moving at pace. Several GP practices expressed an interest in participating in a pilot and the following sites are the preferred options identified by the Pilot Implementation Group and which, at the time of writing this report, are still to be confirmed at February Clinical Commissioning Committee and signed-off at Governing Body:

- Bishops Castle Medical Practice (Rural demonstrator site)
- Plas Ffynnon Medical Practice (Urban demonstrator site)

Matched control sites have been identified against which the impact of the pilot will be evaluated. It is anticipated that the pilot will commence in early March and run for a minimum of 6 months.

Since the last report, draft models and service specifications for Phase 3 services have been shared with programme stakeholders and the feedback is being consolidated to enable the programme team to finesse the documents before sharing them more widely at a number of GP, provider and patient and public representative workshops taking place in February and March. The output from these workshops will be used to refine the final proposed model options with the formal options appraisal process beginning in May 2019.

The Care Closer to Home Communications and Engagement Group, made up of representatives from all providers, has met and will be working to bolster the communications, engagement, PR and media relations around the programme.

Support is now in place from the STP Digital Group on achieving the various IT requirements needed to deliver Shropshire Care Closer to Home such as data flow between providers and the development of a shared Care Plan. An IT workshop took place on Tuesday 5th February which brought together representatives from all providers and stakeholders and defined the requirements of the programme and those delivering it. A dedicated IT Lead for the programme has been identified who will be progressing this work further.

A software tool purchased by Shropshire Council is now in place which provides a wealth of information into the local population disease prevalence, profiling and predictions. Work is underway to convert this information into a written Joint Strategic Needs Analysis (JSNA) which will enable work to start on developing the fifth strand of Phase 3, Step Up Community Beds.

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)
Cabinet Member (Portfolio Holder)
Local Member
Appendices